



FRESHFARM

nourishing our food future

Healthy Together Instructions for VA SFMNP

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Table of Contents

[Introduction](#)

[How to Download Healthy Together](#)

[How to Shop With Healthy Together](#)

[Common Questions](#)

Introduction

Healthy Together is a public health technology company that operates a smartphone-based app. Through this app, community members can apply for and (if approved) shop with their Virginia Senior Farmers Market Nutrition Program (VA SFMNP) benefit.

The app offers a digital food access tool that will improve accessibility of VA SFMNP by increasing preferred language capacity, improving communications to participants, and making it easier to purchase fresh produce from local farmers.

Healthy Together also improves access to sales tracking and reimbursements for farmers and producers. Using this app helps us all to support our local agricultural economy!

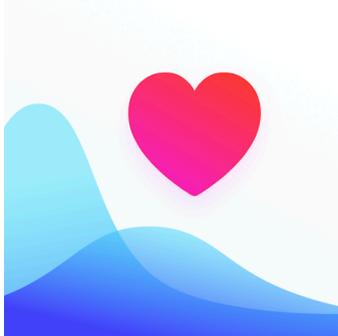
Please keep reading these instructions if you want to find out...

- [How to Download Healthy Together](#)
- [How to Shop With Healthy Together](#)
- [Resources in Healthy Together](#)
- [Common Questions](#)

How to Download Healthy Together

If you want to use Healthy Together for the application and/or for shopping with VA SFMNP, you'll need to download the smartphone app. Below are instructions on how to do that for Apple, Android, and Google smartphones and tablets.

This is the Healthy Together app icon:



Apple

If you are on your smartphone, open this link to be redirected to Healthy Together in the Apple app store:

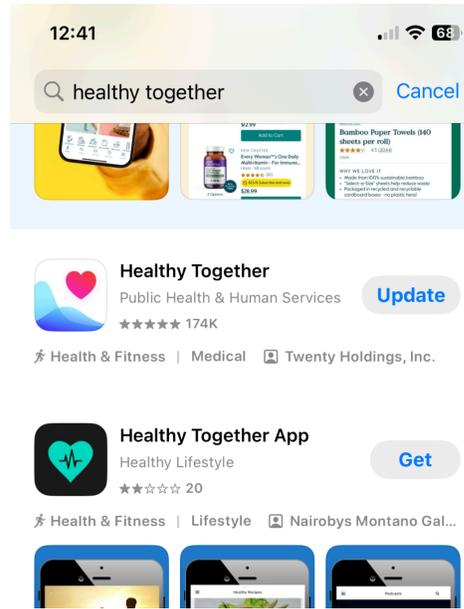
<https://apps.apple.com/us/app/healthy-together/id1507570835>

Otherwise, please follow these steps:

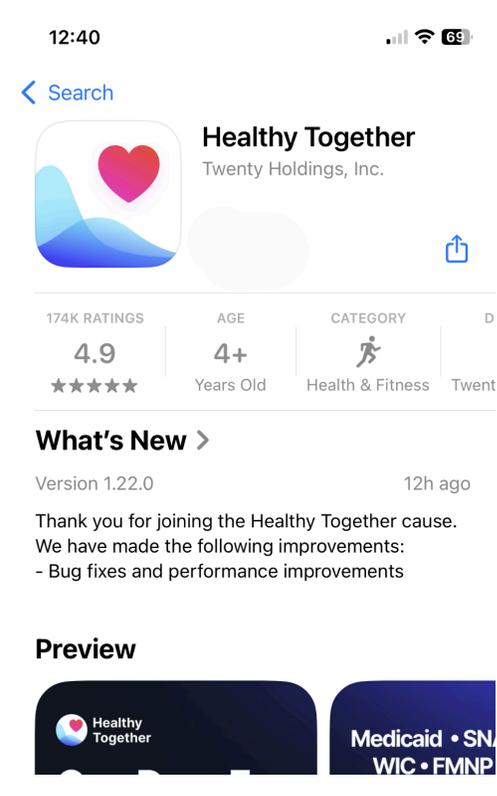
1. Unlock your smartphone and navigate to the Apple App Store:



2. Tap the search bar and type “Healthy Together”:



3. Click Healthy Together to open the app download page. At the top of YOUR screen, you will see a blue “Install” button:



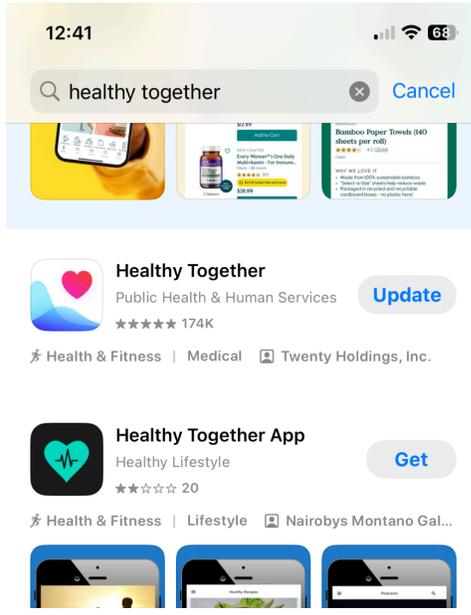
4. Click Install and now you can access the Healthy Together app on your phone!

Android/Google

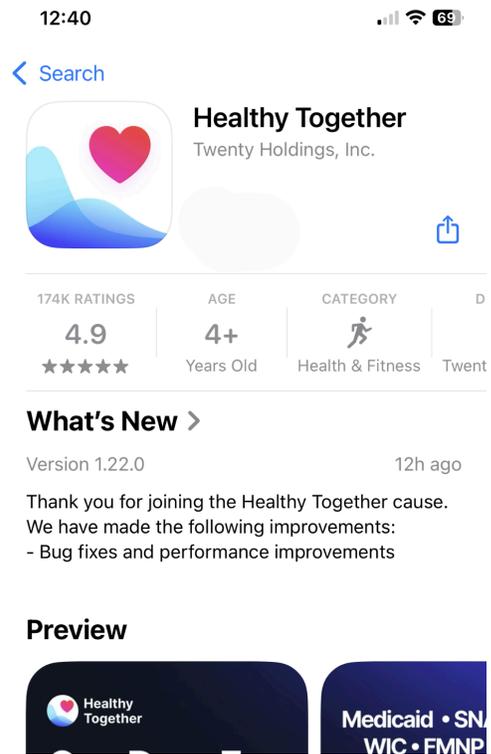
If you are on your smartphone, open this link to be redirected to Healthy Together in the Google Play app:

https://play.google.com/store/apps/details?id=co.twenty.stop.spread&hl=en_US

Otherwise, please follow these steps:

<p>1. Unlock your smartphone and navigate to the App Store:</p>	
<p>2. Tap the search bar and type “Healthy Together”:</p>	 <p>The screenshot shows the Google Play Store interface. At the top, the time is 12:41 and the battery is at 68%. A search bar contains the text "healthy together" with a "Cancel" button to its right. Below the search bar, there are three product cards: a smartphone, a bottle of "Easy Wipes™ One Day Disinfectant", and a roll of "Bamboo Paper Towels 840 sheets per roll". Below these cards, two app listings are visible. The first is "Healthy Together" by "Public Health & Human Services", with a 5-star rating and 174K reviews, and an "Update" button. The second is "Healthy Together App" by "Healthy Lifestyle", with a 5-star rating and 20 reviews, and a "Get" button. At the bottom, there are three small preview images of the app on a smartphone.</p>

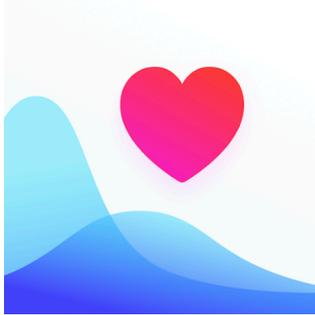
3. Click Healthy Together to open the app download page. At the top of YOUR screen, you will see a blue “Install” button:



4. Click Install and now you can access the Healthy Together app on your phone!

How to Shop With Healthy Together

This is the Healthy Together app icon:



To shop with the Healthy Together app, please follow these steps:

1. Visit any eligible farmer at a local farmers market. Find a nearby market here: www.freshfarm.org/virginia-senior-fmnp/locations
2. Pick out your fresh produce and proceed to the check-out.
3. Open the Healthy Together app on your smartphone and log in by entering your email or phone number. **You will be accessed to type in or copy-paste a one-time verification code.**
4. Navigate to the “View Benefit” tab in the app.
5. Staff will scan your QR code.
6. Enter your PIN when prompted. **Your PIN is automatically set to your Birth Year.**
7. Complete the transaction!

Common Questions

How do I log into Healthy Together?

Log into the Healthy Together app by typing in your email or your cell phone number. This should be the same email or cell phone number you used in your application.

IF USING EMAIL ADDRESS: You will receive a one-time verification code to your email. Please check your inbox and spam folders. Once you have the code, type or copy and paste it into the Healthy Together app when prompted.

IF USING CELL PHONE NUMBER: You will receive a one-time verification code texted to your phone number. Please check your inbox and spam folders. Once you have the code, type or copy and paste it into the Healthy Together app when prompted.

What is my PIN number?

Your PIN number is automatically set to your Birth Year (full four digits). For example, if you were born in 1987 then your PIN number is: **1987**

How do I reset my PIN number?

Please contact the VA SFMNP team for support with resetting your PIN Number. Staff can be reached by...

- Emailing va-senior@freshfarm.org
- Or texting 1-833-412-4863
- Or calling 855-827-3667

How can I find a local farmers market near me?

You can visit this website and use either the Interactive Web Map or download a PDF of the 2025 Market Guide: www.freshfarm.org/virginia-senior-fmnp/locations

Additionally, you can navigate to the “Resources” tab in your Healthy Together app. This folder contains many resources including the 2025 Market Guide!